



Strategic Plan Goals & Objectives 2023- 2025



1. Achieve the best outcomes for our youth and families

- Increase use of evidence based and evidence-informed practices among our provider network
- Increase use of EB/EI practices among our staff
- Intervene at the earliest point possible

2. Ensure that family voice is represented at the individual and system level

- Expand family participation in service delivery
- Offer opportunities to youth and families to provide feedback about their care and the system's operation
- Expand public awareness of division resources and services with a focus on all family members



3. Expand and Fully Integrate Data-driven Decision Making to Maintain a Culture of Continuous Performance Improvement

- Develop and communicate dashboard
- Use data for quality improvement efforts

4. Recruit, Develop and Retain a Highly Competent and Committed Workforce

- Increase staff's use of self-care strategies
- Promote an environment that is inclusive and diverse
- Build supervisor competencies

